

SC PSC Case No. 2009-489E

First Set of Data Requests from The Women's Shelter to SCE&G

May 3, 2010

- 1) Please provide for each of the Company's service areas by month for each month January 2008 to present, the following:
 - a) Total number of residential accounts
 - b) Total number of residential accounts in arrears
 - c) Total dollar amount of accounts in arrears
 - d) Total number of residential accounts sent notice of disconnection.
 - e) Total number of residential account disconnections for non-payment
 - f) Total number of residential account reconnections after disconnection for non-payment
 - g) Dollar value of residential accounts written off as uncollectible
 - h) Total number of deferred payment agreements offered to customers with a residential account.
- 2) For each of the data points identified in 1a – 1h, above, please provide separately results for residential customers that receive benefits under LIHEAP, Energy Assistance, Project Share and/or the Good Neighbor Fund.
- 3) Please provide any statistics, studies, or analysis in the Company's possession delineating the number of households that it serves where total household income falls below 125% of the federal poverty level.
- 4) Please provide for each of the Company's service areas and for each year since 2008 the number of households served that received a benefit through the Low Income Home Energy Assistance Program.
- 5) Please provide for each of the Company's service areas and for each year since 2008 the number of households served that received a benefit through "Energy Assistance."
- 6) Please provide for each of the Company's service areas and for each year since 2008 the number of households served that received a benefit through "Project Share."
- 7) Please provide for each of the Company's service areas and for each year since 2008 the number of households served that received a benefit through the Good Neighbor Fund.

- 8) Please provide an estimate of the daily cost of electricity incurred by a residential customer to cool 800 square feet of living space to 75 degrees Fahrenheit when the outdoor temperature exceeds 90 degrees Fahrenheit. Please describe key assumptions used to develop the estimate, including those regarding age and efficiency of air conditioning units, weather conditions and thermal characteristics of dwelling units.